



# ANNUAL REPORT

20  
24



# A MESSAGE FROM OUR BOARD PRESIDENT AND CHIEF EXECUTIVE OFFICER

To Our Caring Community,

Thank you for your sustained support for Martha's Vineyard Community Services (MV Community Services). Since 1963, MV Community Services has offered a safety net of support and a beacon of hope for children, adults, and families in need on Martha's Vineyard. Across the span of more than six decades, our organization has addressed the mental health and social service needs of island residents and visitors. Our long trail of service to the island community can be traced to the sustained, fluid, and cumulative efforts of the Board of Directors, Employees, and Community Partners over the years. Continuous effort and energy shaped our organization's evolution and positioned MV Community Services for today's success.

Building off a long tradition of service and excellence, MV Community Services is proud to share our FY 2024 Annual Report. With the needs of our community as our guide, MV Community Services has worked hard over the course of the last year to strategically transform the organization in specific ways to foster current and future success.

Enclosed within this report are details related to our key programs and services:

- **Connect to End Violence**, which offers education, prevention, and intervention for people affected by sexual and/or domestic violence.
- **Early Childhood Programs** including the Paul and Sandra Pimentel Early Childhood Center, Head Start, and the Family Center.
- **Island Wide Youth Collaborative**, which provides essential support and resource to island families, helping them to navigate life's challenges.
- **Center for Behavioral Healthcare**, which encompasses the following: Island Counseling Center; Child and Family Behavioral Health Outreach; Behavioral Health Access Program; Counseling, Outreach, and Referral for Elders; Substance Use and Recovery Services; and Caregiver Support.
- **Disability Services**, which provides direct employment support for adolescents and adults of varying strengths and abilities; a Clubhouse for adults with mental health challenges; and a Family Support Center, which offers a range of educational and supportive services for individuals with disabilities and their families.
- **The Red House**, our Peer Recovery Support Center on the grounds of Martha's Vineyard Hospital.
- **Veteran's Outreach Program**, which provides counseling and associated supportive resources for Veteran's, service members, and their families.
- **Client and Community Access Team (C-CAT)**, which supports people who face linguistic, cultural, and other access barriers to care.

The report also highlights recent innovations and service development; investments in our employees through aspirational strategies to cultivate workforce participation, longevity, and leadership; our successful capital campaign to raise \$17.5M for the full restoration and re-build of the MVCS campus next year; and our positive and stable financial position.

At the heart of our organization are our employees who bring high quality services to islanders each day.

During this reporting year we focused on service delivery and expansion in the following ways:

- Sustained the Clinical Residency Program in West Tisbury, MA by adding new clinicians, advanced nursing students and a licensed advanced nursing practitioner, and a house manager. Our affiliations with the Massachusetts General Hospital Institute of Health Professions and Yale University were instrumental to the success of the Clinical Residency Program.
- Contracted with Executive Office of Health and Human Services (EOHHS) to become a Community Behavioral Health Center (CBHC - July 2023).
- Contracted with the Department of Mental Health (December 2023) to offer Clinical Outreach & Triage, which ensures ready access to mental health and substance abuse treatment for the uninsured or underinsured.
- Secured a grant from BCBSMA Foundation (May 2024) to develop a Co-Responder Pilot Program with an eye to land permanent funding and open a sustainable co-response service comprised of police and clinicians who jointly help our neighbors and families who may struggle with mental health and substance use issues.
- Expanded our Child & Family Mental Health Outreach Program to offer embedded child and adolescent mental health services across the island's school system.
- Cultivated The Red House (Peer Recovery Support Center) and grew its membership to 292 Peer Members.
- Opened the Infant Room (Scallops) at the Paul & Sandra Pimentel Early Childhood Center and restored the Center to full capacity for the first time in this post-COVID era.
- Expanded access to Child Care through a grant by Slough Farm, which subsidizes childcare for island families.
- Expanded our relationship with Children's Cove, engaged new construction at CONNECT to End Violence, and through these efforts developed on-island capacity to offer forensic interviews for children in families with suspected physical and/or sexual mistreatment.
- Served as host to Harbor Homes on the MVCS campus for winter sheltering and agreed to a third year in winter 2024-2025.
- Expanded service delivery through CONNECT to End Violence related to Healthy Relationships curriculum and programming [grades 6-12], as well as Stand with Everyone Against Rape (SWEAR), and UPROOT, Students Against Domestic and Sexual Violence with the High School.
- Continued to enjoin Disability Services with Chicken Alley Thrift for school-age youth engaged in our Employment Programs.

On behalf of the Board of Directors, Agency Leadership and Management, and a dedicated service team... now 145 strong...we thank our clients and families, partners, and supporters for helping us to fulfill our mission to commit our unique experience, expertise, and compassion to help our community be vibrant, strong, and healthy.

With gratitude,



Photo by Jeanna Shepard Vineyard Gazette

*Bev Folcarelli*

Dr. Elizabeth Folcarelli  
Chief Executive Officer

*J. Larkin Stallings*

J. Larkin Stallings  
President, Board of Directors

# CONNECT to End Violence

**CONNECT to End Violence works to reduce domestic and sexual violence through advocacy, education, and crisis intervention.**

As a dual domestic violence and rape crisis center, CONNECT offers free, confidential services to survivors and their loved ones, providing 24/7 crisis hotline support, survivor advocacy, counseling, and educational resources, with services available to all genders, ages, and backgrounds.

**6,278**  
TOTAL SERVICES

## 363 HOTLINE SERVICES



*The staff of CONNECT at the annual Seawall Stand.*

CONNECT to End Violence provides vital intervention services to support survivors of domestic and sexual violence. Through safety planning, crisis intervention, and connections to legal, medical, and community resources, CONNECT helps individuals navigate their unique paths to safety and healing. Trained counselors offer compassionate, trauma-informed care to empower survivors and meet their immediate needs, ensuring they are not alone in their journey. CONNECT also fosters a supportive environment where survivors can explore their options, regain a sense of control, and begin rebuilding their lives. By prioritizing safety and empowerment, CONNECT stands as a steadfast partner for those facing the challenges of abuse and trauma.

## 5,017 DOMESTIC & SEXUAL VIOLENCE INTERVENTION SERVICES

At Martha's Vineyard Regional High School, CONNECT supports the SWEAR (Stand With Everyone Against Rape) program, which promotes respect and active bystander training. This year, the program hosted an assembly featuring Caleb Campbell, West Point graduate and former NFL player, who spoke about the power of vulnerability, mental health, and self-care. By connecting with students on these themes, SWEAR empowers young men to become advocates for safety and respect, reinforcing CONNECT's mission to create a supportive and inclusive community.



*Students at MVRHS participate in a SWEAR assembly featuring guest speaker Caleb Campbell, focusing on community action against violence and promoting mental health awareness.*

## 898 STUDENT PREVENTION & EDUCATION SERVICES

# Early Childhood Programs

The Early Childhood Programs at MV Community Services—comprising the Paul & Sandra Pimentel Early Childhood Center, the Family Center, and Head Start—serve as foundational supports for Island families with young children.

The **Early Childhood Center** provides a nurturing environment where children are encouraged to explore, play, and learn through a curriculum that respects each child’s curiosity and individuality. With a high teacher-to-student ratio and a commitment to inclusivity, the Center offers year-round programming, nutritious meals, and developmental screenings, all designed to support children’s growth and well-being.

The **Family Center** serves as a community hub, connecting families with resources and providing essential support for parents and caregivers. Through offerings like the Baby’s First Year discussion group, the Center fosters a welcoming environment where new parents can connect, share, and find guidance. One participant shared that this group “was so comforting... to know that we weren’t alone in our experiences as first-time parents.” The Family Center also hosts family activities, educational opportunities, and a Swap Shop with gently used children’s items, along with a food pantry to support families’ basic needs.

**Head Start** rounds out the program with a home-based approach, supporting school readiness and family goals through weekly home visits and parent-child activities. Across these programs, MV Community Services is dedicated to nurturing children’s early development, empowering caregivers, and strengthening the Island community.

## EARLY CHILDHOOD CENTER

**65** FAMILIES SERVED  
**15,000** SERVICE DAYS\*\*

## FAMILY CENTER

**547** CAREGIVERS SERVED  
**250** SERVICE DAYS\*

## HEAD START

**988** HOME VISITS TO 40 FAMILIES  
**200** SERVICE DAYS\*\*\*

\*based on five service days X 50 weeks

\*\*based on 90% daily occupancy X 51 weeks assumptions

\*\*\*based on a five-day-per-week, 40-week program



# Island Wide Youth Collaborative

The Island Wide Youth Collaborative (IWYC), a Massachusetts Family Resource Center, provides essential support and resources to Island families and adolescents, helping them navigate life's challenges.

Formed in 2013 as a partnership between MV Community Services, The Youth Task Force, YMCA of Martha's Vineyard, Martha's Vineyard Schools, and Martha's Vineyard Hospital, IWYC connects individuals to vital on- and off-Island resources. This collaborative effort ensures that families facing

**3,794**  
TOTAL SERVICES

## MAY DAY BLOSSOMS FESTIVAL



As part of its community-building mission, IWYC participated in MV Community Services' May Day Festival, a joyful event designed to lift spirits and bring families together. Families enjoyed a range of spring-themed activities, from basket-making to cookie decorating, while Island-wide programs like IWYC, CONNECT to End Violence, Disability Services, and Early Childhood Programs hosted interactive booths. IWYC staff members were on hand to provide support and information, contributing to the welcoming, family-centered atmosphere.

## 495 FAMILY MEMBERS SERVED



L-R: Emily Medeiros, Morgan Uva, Scott Turton, Ayana Chang, Rodrigo Honorato, Taina Chaves, Ali Geroche, and Victoria Rolanti at the Martha's Vineyard Pride celebration.

## IWYC AT MV PRIDE

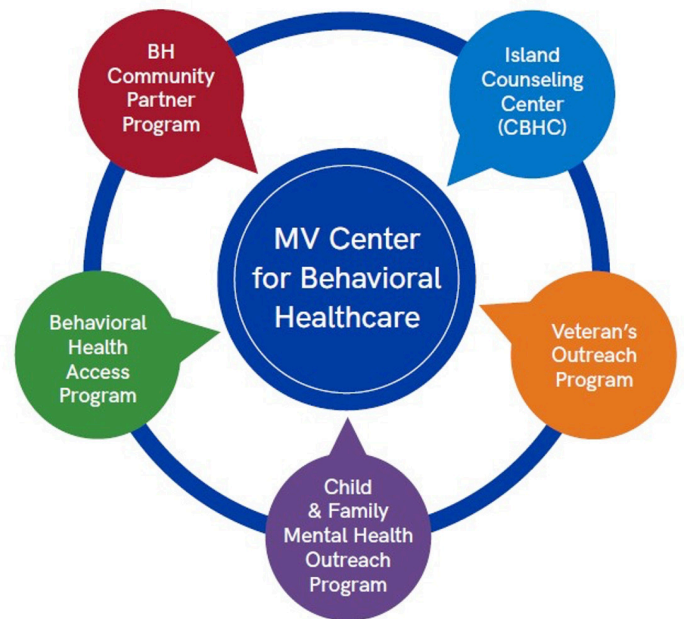
IWYC's involvement in Martha's Vineyard's Pride celebration underscores its commitment to fostering a supportive and inclusive space for Island youth. The Pride parade filled Oak Bluffs' Circuit Avenue with vibrant colors, celebrating unity within the LGBTQIA+ community. Through Youth Pride MV, IWYC and the Youth Task Force offer group activities and community support for LGBTQIA+ youth. At the Pride festival, IWYC partnered with Queer Hub MV at the resource tent in Ocean Park, sharing information and resources to promote acceptance and provide a safe space for LGBTQIA+ youth on the Island.

# Center for Behavioral Healthcare

Our Community Behavioral Health Center (CBHC) is one of six distinct services that comprise our Martha's Vineyard Center for Behavioral Healthcare. Preparing for our new campus in 2026, the Center for Behavioral Healthcare is "home" to our CBHC, Veteran's Outreach Program, Child & Family Mental Health Program, Behavioral Health Access Program, and Behavioral Health Community Partner Program. **Each of these programs and services attends to the growing need in our island community for competent, coordinated, compassionate, and continuous care related to managing mental health and substance use problems, and other family and life challenges associated with these conditions**

Given our new Open Access model, our CBHC was able to accommodate 427 urgent appointments for community members seeking services. Under our old access system, many of these encounters would not have occurred and those seeking services would have been assigned to a wait list. Accordingly, more immediate access to medication evaluation services has been created.

To better understand the past year's efforts of clinic staff, the following statistics serve as an example of both the dedication and tireless effort in provision of services to the Martha's Vineyard community:



**11,714** UNIQUE SERVICE ENCOUNTERS FOR OUTPATIENT MENTAL HEALTH SERVICES (INCLUDING SERVICES TO VETERANS, CHILD AND FAMILY)

**6,674** CBHC BUNDLED SERVICES PROVIDED

**1,647** UNIQUE SERVICE ENCOUNTERS PROVIDED TO THOSE MANAGING SUBSTANCE USE CONDITIONS

**1,335** SERVICES DIRECTED TO OUR SENIOR POPULATION THROUGH OUR CORE PROGRAM

**929** SERVICES PROVIDED THROUGH OUR RECOVERY MANAGEMENT SERVICE PROGRAM

**1,301** ISLANDERS WERE ABLE TO ACCESS A RANGE OF SERVICES THROUGH MVCS BEHAVIORAL HEALTHCARE

# Disability Services

**Disability Services promotes community integration and independence of island residents with disabilities.** Our programs and services enable individuals of all abilities to live full, active, and engaged lives as valued members of the island community.

**11,571**  
TOTAL SERVICES

**110 CHILDREN, ADULTS, & FAMILIES SERVED**

## FAMILY SUPPORT CENTER

Family Support Center (FSC) offers programming and support for individuals of all ages to navigate disability and identify available services. Programs address the needs of individuals and families. The FSC provides information and referral, offers a sensory lending library, and helps clients to navigate essential service systems.

**5,792 FAMILY SUPPORT CENTER SERVICES**

## DAYBREAK CLUBHOUSE

Daybreak Clubhouse supports and empowers adults living with mental illness. Our clubhouse model offers a collaborative, restorative environment where Members access opportunities for community connection, skill development, socialization, volunteer and employment, education, and improved wellness.



**2,612 DAYBREAK CLUBHOUSE SERVICES**

## ISLAND EMPLOYMENT SERVICES

Island Employment Services (IES) develops year-round, competitive employment opportunities for adults with disabilities. IES helps clients and families manage potential barriers to employment, such as mental illness, substance use disorders, and chronic health conditions.

**2,212 EMPLOYMENT SERVICES (ADULT)**

## SCHOOL TO EMPLOYMENT PROGRAM

School to Employment Program (STEP) delivers Pre-Employment Transition Services to provide skills training and career exploration opportunities for students ages 14-22 with disabilities. Services increase student awareness of the world of work, probe employment interests, skills and needs, explore potential job opportunities, and support internship and other work experiences.

**845 STUDENT & YOUNG ADULT EMPLOYMENT SERVICES**



# Peer Recovery Support Center

## The Red House

**The Red House: Peer Recovery Support Center (PRSC) at Martha's Vineyard Community Services offers a welcoming, safe space for individuals on their recovery journey.** Staffed by peers with lived experience, the center provides guidance and support to those seeking help with substance use challenges. Unlike traditional treatment facilities or 12-step programs, the PRSC embraces diverse pathways to recovery, empowering members to find the approach that best suits them.

**1,248**  
TOTAL SERVICES

**292 MEMBERS**

**1,248 SERVICES TO MEMBERS**

# Veteran's Outreach Program

**Our Veterans Outreach Program provides a network of resources for Island Veterans, service members and their families.** We strive to educate the community on needs of Veterans and their families and partner with other organizations so we can offer a broad range of services to enhance their physical, emotional and economic well-being.

**2,060**  
TOTAL SERVICES

**1,398 OUTREACH SERVICES**

**662 MENTAL HEALTH SERVICES**

# Client & Community Access Team

**The Client and Community Access Team (CCAT) enhances access to Island services for populations facing linguistic, cultural, or other barriers.** The team provides professional translation and interpretation services, ensuring that individuals can access critical programs and communicate effectively with service providers.

**374**  
TOTAL SERVICES

**374 INTERPRETING AND TRANSLATION SERVICES**

**Every day we commit our unique experience, expertise and compassion to help our entire community be as vibrant, strong and healthy as it can be.**

## **EXECUTIVE MANAGEMENT TEAM**

---

Dr. Elizabeth Folcarelli  
*Chief Executive Officer*

Glen Mattera  
*Chief Financial Officer*

Scott Turton  
*Chief Administrative Officer*

Catherine Flynn  
*Chief Program Officer*

Charlie Silberstein, MD  
*Medical Director*

## **ADMINISTRATIVE LEADERSHIP TEAM**

---

Taina Chaves, Division Director, Family and Community Resources

Ann Egan, Vice President, Human Resources

Jennifer Neary, Division Director, Domestic and Sexual Violence Education, Prevention, and Intervention

Heather Quinn, Division Director, Educational Services

Sandy Sedacca, Capital Campaign Officer

*To Be Named:* Division Director, Disability Services

*To Be Named:* Vice President, Development, Marketing, & Communications

## **BOARD OF DIRECTORS**

---

J. Larkin Stallings  
*Board President*

Michael A. Goldsmith  
*Vice President*

Walter W. Vail  
*Treasurer*

Leah Brown  
*Secretary*

Valci T. Carvalho

Ronald Dunlap

Patty Favreau

Carl Folta

Gary Foster

Amy Gavin

Edwina Hawes

Bill Howell

Maria Krokidas

Stephanie Mashek

Liza May

Martha McNally

Nancy Monestime-Williams

Matt Poole

Lorraine Wells

Alfred Woollacott III



Shown here is Adam with members of our Board of Directors and employee team. From L-R: Stephanie Mashek, Amy Heil, Bill Rovero, Walter Vail, Adam Nagler, Nancy Monestime-Williams, Kathleen Burns-Power, Amy Cuzzupoli, Gail Gordon

# AGENCY HIGHLIGHTS

## DEDICATION OF THE PAUL & SANDRA PIMENTEL EARLY CHILDHOOD CENTER MARKS MAJOR MILESTONE IN MVCS 'SPACE TO THRIVE' CAMPAIGN

Under the leadership of Capital Campaign Officer Sandy Sedacca and Campaign Chair, Gary Foster (Board of Directors), MV Community Services' "Space to Thrive" Campaign made incredible strides toward its \$17.5M capital goal. The Campaign is underway to rebuild the MVCS campus for the future. Highlighting the conclusion of FY 24 was the historic \$2 million tribute gift by Jim and Susan Swartz in honor of Paul and Sandra Pimentel. The late Paul Pimentel was Jim's longtime friend and college roommate. Across a lifetime of friendship, Jim and Susan noted of the Pimentels, "They enjoyed their life together, lived it fully, and never stopped giving back." At the June 26, 2024 dedication ceremony of the Early Childhood Center in honor of Paul and Sandra, Jim added, "Martha's Vineyard Community Services was always a priority project. They loved the Vineyard and loved helping this foundational organization." At the time of FY 24 Annual Report publication the, "Space to Thrive Capital Campaign is at campaign is at \$12.6 million toward the \$17.5M goal."



L-R: Larkin Stallings (Board President, MVCS); Gary Foster (Campaign Chair, MVCS); James Anthony (President/CEO, MV Bank); Lindsey Scott (Executive Director, MV Youth); Beth Folcarelli (CEO, MVCS); Sandra Pimentel; Susan Swartz; Jim Swartz)

## COMMUNITY STRATEGIC PLANNING SESSION



MV Community Services' CEO, Beth Folcarelli, engages with the community during a strategic planning session in Chilmark.

The Community Strategic Planning session hosted by MV Community Services brought together key community stakeholders, including local leaders, service providers, and organizations, to collaborate on addressing emerging needs and priorities for the Island. The session focused on enhancing behavioral health services, supporting underserved populations, and strengthening community partnerships to ensure MVCS continues to meet the evolving needs of the Island's residents.

## ADAM NAGLER'S 1,000-MILE PADDLE FOR MVCS

Endurance paddleboarder Adam Nagler completed a 1,000-mile journey, raising over \$62,000 to support mental health and veteran outreach services provided by Martha's Vineyard Community Services. His physically demanding trip serves as a powerful metaphor for the resilience required by those facing mental health challenges, highlighting the importance of accessible care. Nagler's dedication and journey inspire others by bringing awareness and reducing stigma around mental health issues.



# AGENCY HIGHLIGHTS

## CELEBRATING POSSIBLE DREAMS 2023



Martha McNally, Chair, Possible Dreams

Our 45th Possible Dreams summer auction rocked the Winnetu Oceanside Resort following months of hard work and ingenuity by Event Chair Martha McNally and the Possible Dreams Committee, along with all the volunteers who made the day extra special. A resounding and heartfelt “thank you” to Event Host Seth Meyers and auctioneer Sherry Truhlar for their exceptional work stirring up enthusiasm, support, and contributions for MV Community Services. We are grateful to all the event sponsors, ticket buyers and auction bidders for this banner year, totaling \$791,921. Amidst the festivities and fundraising, the mission of MV Community



Services was front and center in inspiring and emotional moments.



### Honoring Art Buchwald and Wiet Bacheller

Possible Dreams 2023 introduced the inspiring Art Buchwald Award for Outstanding Community Service in honor of the event’s longtime host, the late Art Buchwald. The inaugural recipient of this prestigious award is Wiet Bacheller, a former educator, MVCS champion and dedicated advocate for children and families.

## ISLAND COUNSELING CENTER’S NEW JOURNEY AS A COMMUNITY BEHAVIORAL HEALTH CENTER (CBHC)

MV Community Services “hit the ground running” in FY 24 with some great program additions to our behavioral health system of care. Responding to community need for greater access to mental health and substance abuse services for islanders of all ages, MV Community Services contracted with the Commonwealth of Massachusetts to become a Community Behavioral Health Center.

Given this designation, our Island Counseling Center can offer a full range of comprehensive and coordinated mental health, psychiatric medication management and substance use services. We extended clinic hours from 8 AM – 8 PM every weekday and from 9 AM – 12 PM on Saturdays. Psychiatric consultation and mental health and substance use counseling for people of all ages occur on our campus and virtually through a HIPAA compliant web-based platform. We also shifted to an Open Access model, which allows for walk-in assessment and a scheduled appointment within a time frame not greater than 48 hours.

# STATEMENT OF FINANCIAL POSITION JUNE 30, 2024

## ASSETS

### CURRENT ASSETS

|                                       |                    |
|---------------------------------------|--------------------|
| Cash & Cash Equivalents               | \$5,127,597        |
| Accounts Receivable, net of allowance | \$1,056,233        |
| Contributions Receivable              | \$1,667,479        |
| Prepaid Expenses                      | \$128,146          |
| <b>Total Current Assets</b>           | <b>\$7,979,455</b> |

### PROPERTY & EQUIPMENT, net of accumulated depreciation

|  |              |
|--|--------------|
|  | \$10,245,333 |
| Long-term Investments                    | \$10,394,935 |
| Contributions receivable, net of current | \$3,284,072  |
| Operating leases, right-of-use           | \$212,318    |
| Deposits                                 | \$24,200     |

**TOTAL ASSETS \$32,140,313**

## LIABILITIES

### CURRENT LIABILITIES

|                                   |                    |
|-----------------------------------|--------------------|
| Account Payables                  | \$519,314          |
| Accrued Expenses                  | \$292,434          |
| Deferred Revenue                  | \$608,269          |
| Current Portion of Long-term Debt | \$1,049,323        |
| <b>Total Current Liabilities</b>  | <b>\$2,469,340</b> |

|  |           |
|--|-----------|
| Long-term debt, net of current portion | \$650,837 |
| Operating leases, right-of-use         | \$212,318 |

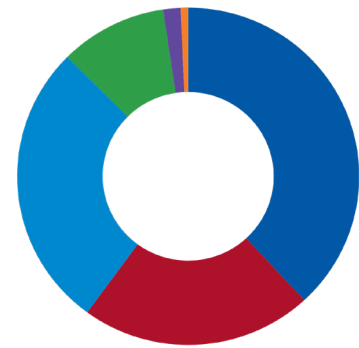
**TOTAL LIABILITIES \$3,332,495**

## NET ASSETS

|  |                     |
|--|---------------------|
| Without restrictions                         | \$10,903,380        |
| Board designated                             | \$10,229,449        |
| <b>Net Assets without donor restrictions</b> | <b>\$21,132,829</b> |
| Donor restricted net assets                  | \$7,674,989         |
| <b>Total Net Assets</b>                      | <b>\$28,807,818</b> |

**TOTAL LIABILITIES & NET ASSETS \$32,140,313**

## Source of Operating Revenue



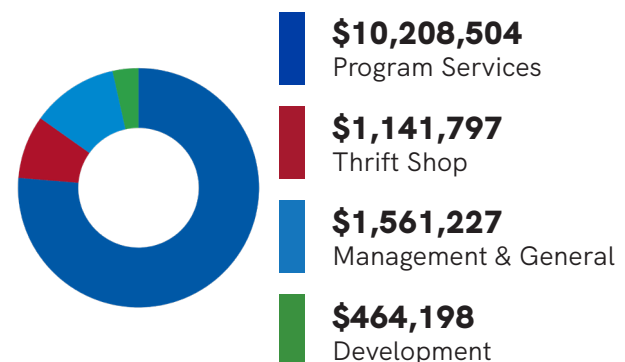
|       |                    |                                  |
|-------|--------------------|----------------------------------|
| 38.1% | <b>\$5,082,129</b> | Public Contracts & Grants        |
| 21.9% | <b>\$2,920,509</b> | Third Party Payers & Self Pay    |
| 27.4% | <b>\$3,658,256</b> | Contributions and Special Events |
| 10.1% | <b>\$1,352,458</b> | Thrift Shop                      |
| 1.6%  | <b>\$218,533</b>   | Investment Income                |
| 0.7%  | <b>\$95,356</b>    | Other Income                     |

**TOTAL OPERATING REVENUE \$13,327,241**

### Donor Restricted Revenue

|                                       |                    |
|---------------------------------------|--------------------|
| Capital Campaign                      | \$3,228,132        |
| Grants                                | \$855,105          |
| Investment Income                     | \$1,302,861        |
| <b>Total Donor Restricted Revenue</b> | <b>\$5,386,098</b> |

**TOTAL REVENUE \$18,713,342**



**TOTAL EXPENSES \$13,375,726**

# WORKFORCE - THE HEART OF MVCS

## EMERGING LEADERS

The Emerging Leaders Program at MV Community Services is a year-long, compensated professional development initiative designed to cultivate leadership and project management skills among staff in Coordinator and Supervisor roles.



FY 23 - FY 24 Emerging Leaders L-R: Ali Geroche (Island Wide Youth Collaborative); Haley Hines (formerly of Family Center); Beth Folcarelli (CEO/Mentor); Geany Rolanti (Island Counseling Center; Assistant Co-Chair Quality Management Team); and Emily Medeiros (CONNECT; Co-Chair, Quality Management Team). Just as vital but not shown are Kris Ivory (Chicken Alley) and Morgan Uva (CONNECT to End Violence).

Launched as a pilot in FY23-24, the program provides mentorship, skill-building in areas such as team-building, communication, and problem-solving, and includes opportunities for independent project work. Following its successful pilot, the program will become a recurring offering, with Cohort 1 providing valuable insights to improve clarity and integration for future participants. Graduates may also serve as mentors in subsequent cohorts, supporting the growth of MVCS's leadership capacity.

## QUALITY MANAGEMENT TEAM

Martha's Vineyard Community Services' Quality Management Team (QMT) plays a vital role in ensuring the effectiveness and accountability of our programs. Formed in 2021, the QMT brings together staff from all levels and disciplines to oversee quality practice and performance improvement across our five core divisions. Guided by a commitment to excellence, inclusion, and teamwork, the QMT has implemented key initiatives, including a comprehensive safety program, a coaching model for staff development, and metrics for measuring program impact.



Back row, left to right: Amy Custis, Amanda McHugh, Amy Sullivan-Flanders, Brad Mendenhall, Cindy Flanders, Heather Quinn, Ali Geroche. Front row, left to right: Stephany Ribeiro, Anne Taylor, Geany Rolanti, Emily Medeiros, Abigail Foley

# WORKFORCE - THE HEART OF MVCS

## STAFF APPRECIATION DAY

MV Community Services' Annual Employee Appreciation Day is a dedicated event to celebrate the hard work and dedication of staff, volunteers, and community partners who contribute to the agency's mission. The day includes recognition awards and an opportunity to reflect on the incredible impact of the MVCS team.



*Pricila Vilaca*



*Jesse Jason*

## VISION FELLOWSHIP

MV Community Services is a place to engage, create, learn, grow, and give.

We proudly support two Martha's Vineyard Vision Fellows, Jesse Jason, Program Director, Early Childhood Center and Pricila Vilaca, Program Coordinator, Multicultural Programming CONNECT to End Violence.

As a Vision Fellow, Jesse is pursuing her Masters in clinical Mental Health Counseling with a specialization in dance/movement therapy.

Pricila seeks to achieve an undergraduate degree in counseling.



111 Edgartown Road  
Vineyard Haven, MA 02568

508-693-7900